

Anschutz North America - Custom Shop

ANSCHÜTZ

NORTH AMERICA

Customer Information

Name _____
Address _____
City, State ZIP _____
Phone _____
Email _____
Rifle Model _____
Serial Number _____

ANA Shipping Information

Anschutz North America _____
Address 7661 Commerce Lane _____
City, State ZIP Trussville, Alabama - 35173-2837 _____
Phone 205-655-7500 _____
Email service@anschutznorthamerica.com _____
Website www.anschutznorthamerica.com _____

Description of Problem

Shipping Instructions

1. Remove the sights from your rifle prior to shipping. If there is an accuracy problem with the rifle, we will use our own scope and mount to test the rifle. If possible, include a sample of the pellets you are training with.
2. The firearm will be return back to the shipping address we received the rifle from. We will require an adult signature.
3. Insure your rifle when you mail it - we are not responsible for any damage to rifles that are shipped to the Service Center.
4. Package your rifle well - if you are unsure how to do this, work with your local gunshop for assistance in proper packaging and shipping. **DO NOT LOCK THE CASE.** We are receiving damaged rifles from time to time due to poor packaging.
5. For any charges not covered by warranty or return shipping charges, please provide any additional contact information if different from what is listed above.

NOTE: Please verify the air rifle is unloaded before shipping. Because the regulator can hold residual pressure after the air cylinder has been removed, this is a serious safety issue.

If there is a pellet stuck in the barrel, be sure to clearly indicate this on the paperwork and notify us prior to shipping. Failure to do so will add a \$500.00 charge to the service fee, no exceptions.