

# Anschutz North America

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## Customer Information

Name \_\_\_\_\_  
Address \_\_\_\_\_  
City, State ZIP \_\_\_\_\_  
Phone \_\_\_\_\_  
Email \_\_\_\_\_  
Rifle Model \_\_\_\_\_  
Serial Number \_\_\_\_\_

## ANA Shipping Information

Anschutz North America \_\_\_\_\_  
Address 7661 Commerce Ln \_\_\_\_\_  
City, State ZIP Trussville, AL 35173 \_\_\_\_\_  
Phone 205-655-7500 \_\_\_\_\_  
Email Service@anschutznorthamerica.com \_\_\_\_\_  
Website www.anschutznorthamerica.com \_\_\_\_\_

## Description of Problem

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## Shipping Instructions

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1. Remove the scope from your rifle prior to shipping. If there is an accuracy problem with the rifle, we will use our own scope and mount to test the rifle. Remove any silencers, slings, or any aftermarket items prior to shipping. Do not send along cleaning rods, rod guides, or extra magazines.
2. Due to ATF ruling, the firearm will be return back to the shipping address we received the rifle from. We will require an adult signature.
3. Insure your rifle when you mail it - we are not responsible for any damage to rifles that are shipped to the Service Center.
4. Package your rifle well - if you are unsure how to do this, work with your local gunshop for assistance in proper packaging and shipping. We are receiving damaged rifles from time to time due to poor packaging.
5. For any charges not covered by warranty or return shipping charges, please provide any additional contact information if different from what is listed above.